

Sanyo Service Tip

USIK / YX6E CHASSIS

07/27/12

SYMPTOM: If the power LED on front of the TV is turning ON for 10-20 seconds, OFF for 1-2 second and keeps repeating, the problem is most likely IC5750A. Affected models are the 2009 & 2010 TVs (LCD and Plasma) listed.

IC5750A is located under the large shield. IC 5750A is a 48 pin NAND FLASH IC with easy access for replacement. This will fix +80% of the boards with the symptom below.

Sanyo Part Number: QXXAVD058- -M

You must use the 3 dashes when ordering this IC.

Chassis Version	IC 5700 Samsung	IC 5700 Quimonda
P37819-00	SW84	SW82
P42849-00	SW84	SW82
P42849-01	SW84	SW82
P42849-02	SW84	SW82
P42849-04	SW84	SW82
P42849-05	SW84	SW82
P46849-00	SW84	SW82
P46849-01	SW84	SW82
P46849-02	SW84	SW82
P46849-03	SW84	SW82
P46819-00	SW84	SW82
P50749-00	SW84	SW82
P50749-01	SW84	SW82
P50749-02	SW84	SW82
P50749-03	SW84	SW82
P50719-00	SW84	SW82
P52449-01	SW85	SW83
P42840-02	SW84	SW82
P42840-03	SW84	SW82
P42840-04	SW84	SW82
P46840-01	SW84	SW82
P46840-02	SW84	SW82
P50740-01	SW84	SW82

SYMPTOM: If the power LED on front of the TV is turning ON for 10-20 seconds, OFF for 1-2 second and keeps repeating, the problem is most likely IC5750A. Affected models are the 2009 & 2010 TVs (LCD and Plasma) listed.



IC5750 to be replaced

Check IC manufacture for either Samsung or Quimonda

The IC 5750A you receive will have software 84 installed in it. If IC 5700's manufacture is Quimonda or TV is a 52" then the software will need to be changed with the use of a USB drive.

Note : Only use this software in the Sanyo TVs listed. If used in wrong chassis, it could cause TV not to come on and IC 5750 will need to be changed again.

SANYO

TROUBLESHOOTING GUIDE

2010 MODELS

DP42840 / DP46840 / DP52440

This guide is divided into 4 sections/pages depending on type of defect:

page 1) No Green LED Power Light (LED never turns "ON")

page 2) Green LED Light is "ON", but Backlights are not "ON", or only turn "ON & then OFF".

page 3) Green LED Light is "ON", and Backlights are "ON", but there is no video/OSD.

page 4) Green LED Light turns "ON", but turns "OFF" within 10 seconds, or LED cycles ON & OFF.

Please select the section/page that matches your defect and follow the flow chart.

These models & chassis versions are in this guide:

DP42840-00

DP42840-01

DP42840-02

DP42840-03

DP42840-04

DP42840-07

DP46840-00

DP46840-01

DP46840-02

DP46840-03

DP52440-00

DP52440-01

DP52440-02

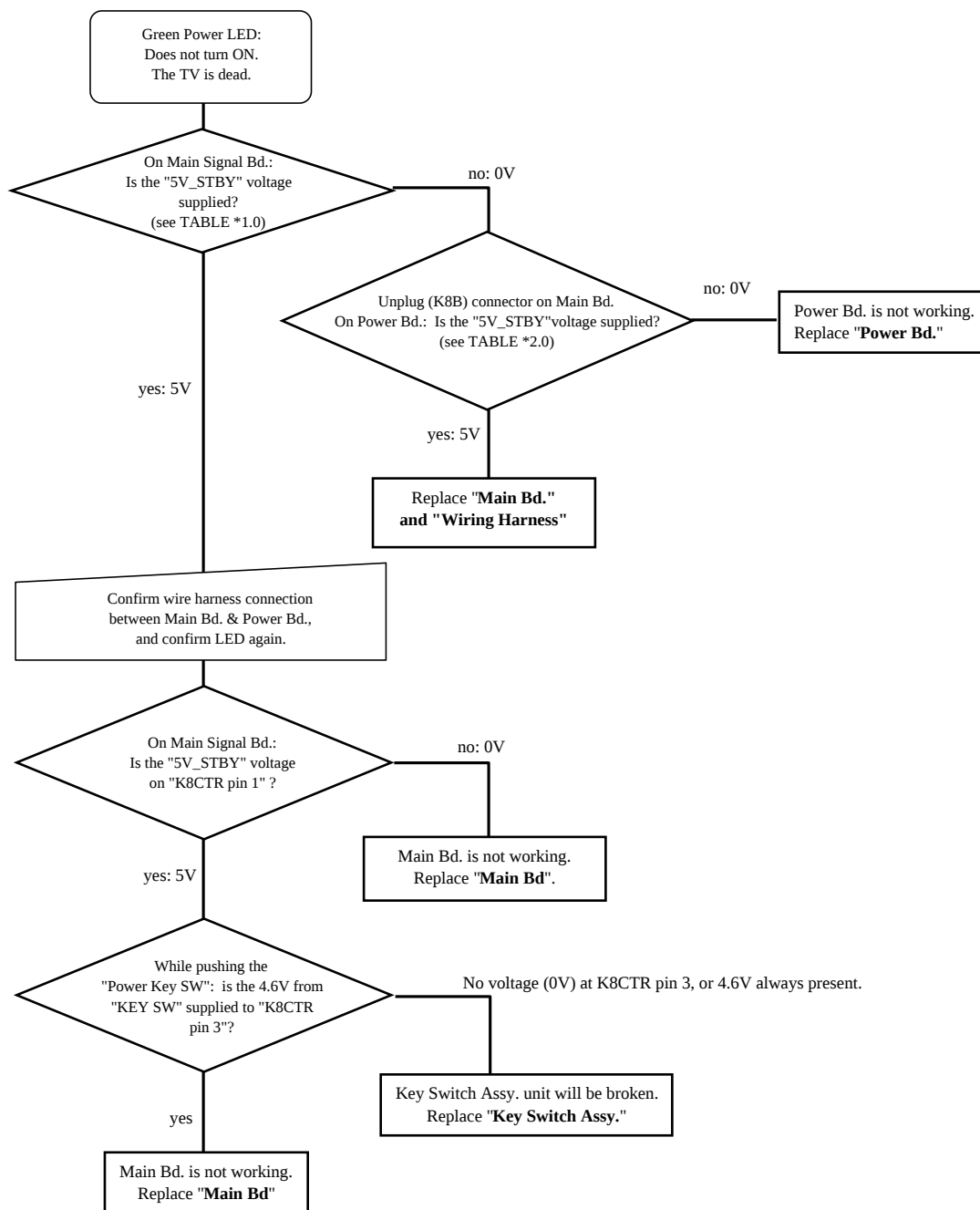
PLEASE KEEP THIS GUIDE.
IT WILL NOT BE PROVIDED FOR EVERY REPAIR.

techsupport@sanyotv.com

Repair Flow Chart: Trouble Condition

page 1

Green Power LED does NOT turn on. The TV is dead.



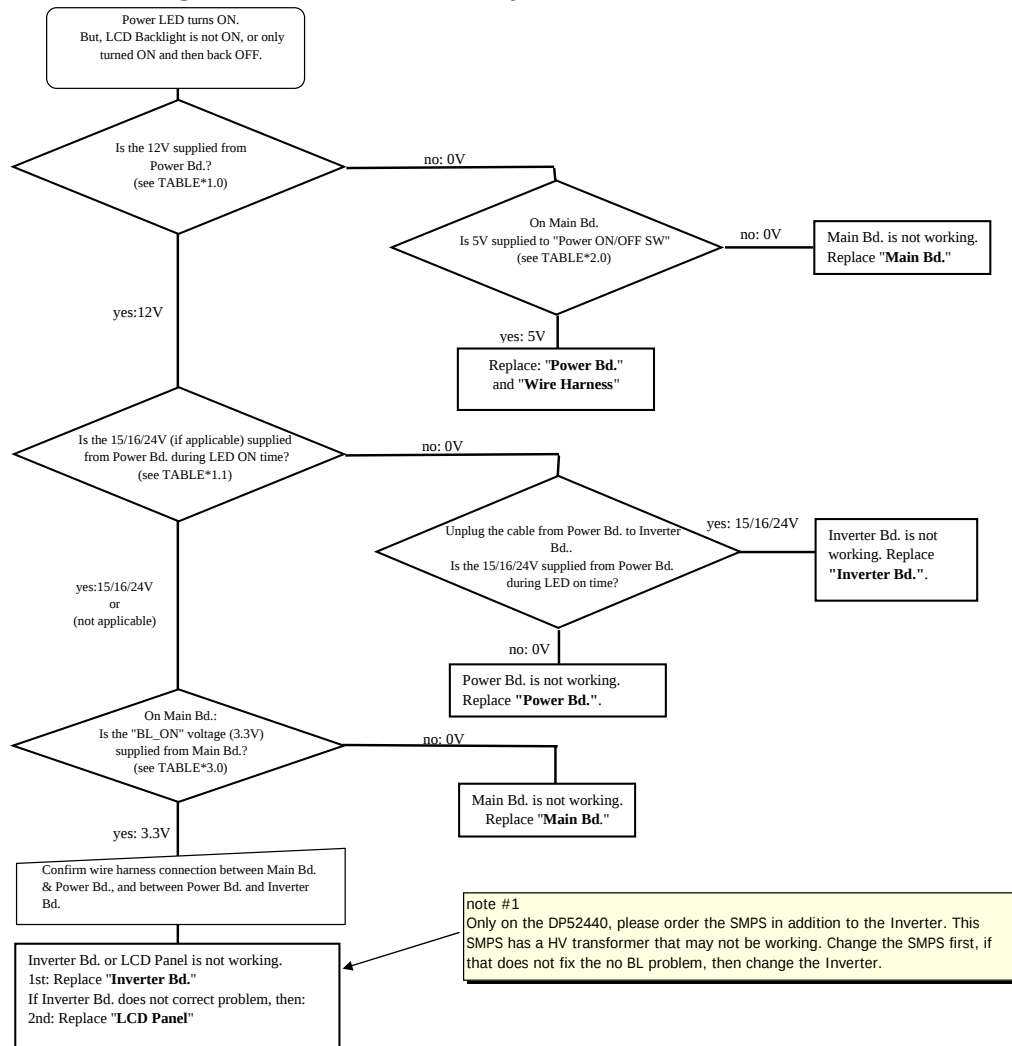
(TABLE *1.0) Main Bd.: 5V_STBY Test Points

42" Models	46" Models	52" Models	5V_STBY on Main Bd.	Confirmation Voltage
DP42840-00 N7AL	DP46840-00 N7EK	DP52440-00 N7KF	Main K8B "pin 3"	5 V
DP42840-01 N7AM	DP46840-01 N7EEE	DP52440-01 N7KFE		
DP42840-02 N7AFF	DP46840-02 N7EGE	DP52440-02 N7KFF		
DP42840-03 N7AHE	DP46840-03 N7EKE			
DP42840-04 N7AJE				
DP42840-07 N7AS				

(TABLE *2.0) Power Bd.: 5V_STBY Test Points

42" Models	46" Models	52" Models	5V_STBY on Power Bd.	Confirmation Voltage
DP42840-00 N7AL	DP46840-00 N7EK		Power K6B "pin 3"	5 V
DP42840-01 N7AM	DP46840-03 N7EKE			
DP42840-07 N7AS				
DP42840-02 N7AFF	DP46840-01 N7EEE	DP52440-00 N7KF	Power CN2 "pin 3"	5 V
DP42840-03 N7AHE	DP46840-02 N7EGE	DP52440-01 N7KFE		
DP42840-04 N7AJE		DP52440-02 N7KFF		

Green Power LED is on, but LCD backlights are not on. Backlights do not turn on, or only turn on and back off.



(TABLE *1.0) 12V Test Points

42" Models	46" Models	52" Models	12V on Main Bd.	Confirmation Voltage
DP42840-00 N7AL	DP46840-00 N7EK	DP52440-00 N7KF	Main K8B "pin 8"	12 V
DP42840-01 N7AM	DP46840-01 N7EEE	DP52440-01 N7KFE		
DP42840-02 N7AFF	DP46840-02 N7EGE	DP52440-02 N7KFF		
DP42840-03 N7AHE	DP46840-03 N7EKE			
DP42840-04 N7AJE				
DP42840-07 N7AS				

(TABLE *1.1) 15 / 16 / 24V Test Points

42" Models	46" Models	52" Models	15 / 16 / 24V on Power Bd.	Confirmation Voltage
DP42840-00 N7AL	DP46840-00 N7EK		Power K605 "pin 1"	24 V
DP42840-01 N7AM	DP46840-03 N7EKE			
DP42840-07 N7AS				
DP42840-03 N7AHE			Power CN4 "pin 1"	24 V
DP42840-04 N7AJE				
DP42840-02 N7AFF	DP46840-01 N7EEE	DP52440-00 N7KF	Power CN2 "pin 12"	42" & 46" = 16V , 52=15 V
	DP46840-02 N7EGE	DP52440-01 N7KFE		
		DP52440-02 N7KFF		

(TABLE *2.0) Main Bd.: "Power ON/OFF SW" Test Points

42" Models	46" Models	52" Models	12V on Main Bd.	Confirmation Voltage
DP42840-00 N7AL	DP46840-00 N7EK	DP52440-00 N7KF	Main K8B "pin 1"	5 V
DP42840-01 N7AM	DP46840-01 N7EEE	DP52440-01 N7KFE		
DP42840-02 N7AFF	DP46840-02 N7EGE	DP52440-02 N7KFF		
DP42840-03 N7AHE	DP46840-03 N7EKE			
DP42840-04 N7AJE				
DP42840-07 N7AS				

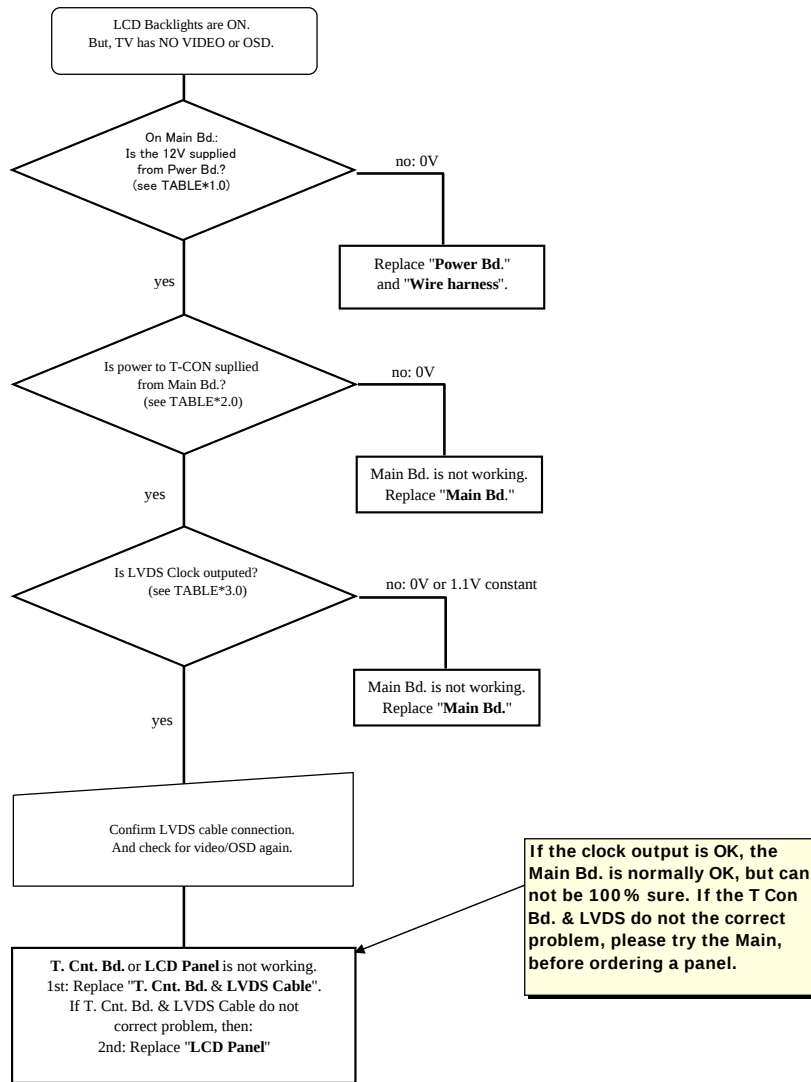
(TABLE *3.0) Main Bd.: "BL_ON" Test Points

42" Models	46" Models	52" Models	BL_ON Command - Main	Confirmation Voltage
DP42840-00 N7AL	DP46840-00 N7EK	DP52440-00 N7KF	Main K8L "pin 3"	2.3 - 3.3 V
DP42840-01 N7AM	DP46840-01 N7EEE	DP52440-01 N7KFE		
DP42840-02 N7AFF	DP46840-02 N7EGE	DP52440-02 N7KFF		
DP42840-03 N7AHE	DP46840-03 N7EKE			
DP42840-04 N7AJE				
DP42840-07 N7AS				

Repair Flow Chart: Trouble Condition

page 3

Green Power LED and LCD backlights are on, but no video or OSD.



(TABLE *1.0) Main Bd.: 12V Test Points

42" Models	46" Models	52" Models	12V on Main Bd.	Confirmation Voltage
DP42840-00 N7AL	DP46840-00 N7EK	DP52440-00 N7KF	Main K8B "pin 8"	12 V
DP42840-01 N7AM	DP46840-01 N7EEE	DP52440-01 N7KFE		
DP42840-02 N7AFF	DP46840-02 N7EGE	DP52440-02 N7KFF		
DP42840-03 N7AHE	DP46840-03 N7EKE			
DP42840-04 N7AJE				
DP42840-07 N7AS				

(TABLE *2.0) Main Bd.: "T-CON Power Supply" Test Points

42" Models	46" Models	52" Models	12V on Main Bd.	Confirmation Voltage
DP42840-00 N7AL	DP46840-00 N7EK	DP52440-00 N7KF	Main K5LV "pin 30"	12 V
DP42840-01 N7AM	DP46840-01 N7EEE	DP52440-01 N7KFE		
DP42840-02 N7AFF	DP46840-02 N7EGE	DP52440-02 N7KFF		
DP42840-03 N7AHE	DP46840-03 N7EKE			
DP42840-04 N7AJE				
DP42840-07 N7AS				

(TABLE *3.0) Main Bd.: "LVDS Clock" Test Points

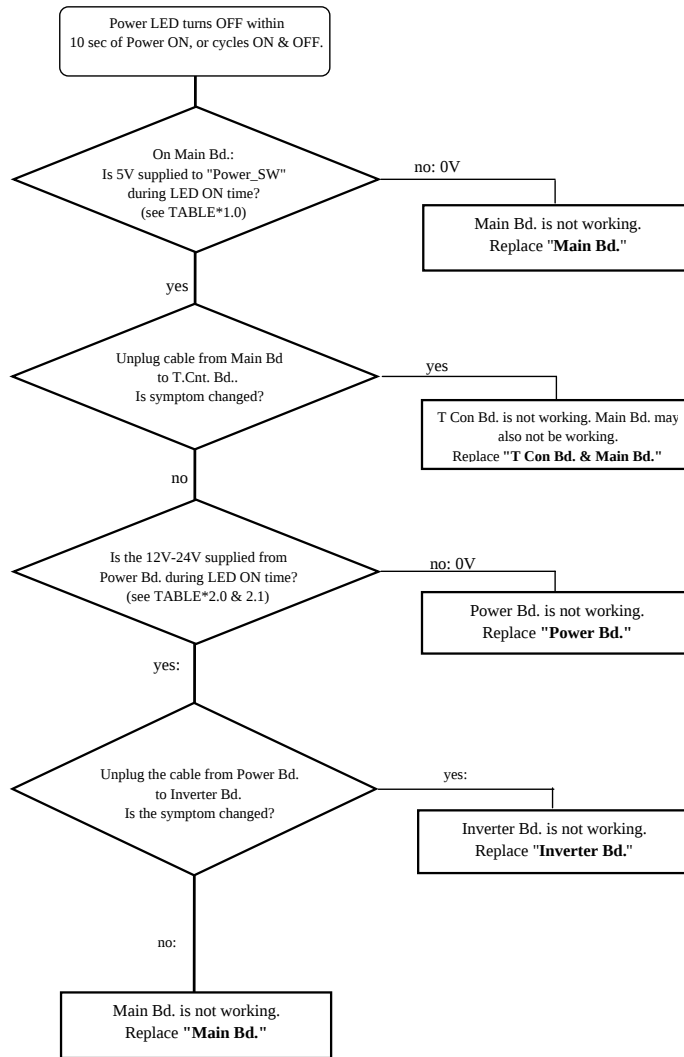
42" Models	46" Models	52" Models	LVDS Clock on Main Bd.	Confirmation Voltage
DP42840-00 N7AL	DP46840-00 N7EK	DP52440-00 N7KF	K5LV pin #33: Clock - K5LV pin #35: Clock +	Waveform will be 200 - 450 mV 74.25 MHz range = 10-20ns/div
DP42840-01 N7AM	DP46840-01 N7EEE	DP52440-01 N7KFE		
DP42840-02 N7AFF	DP46840-02 N7EGE	DP52440-02 N7KFF		
DP42840-03 N7AHE	DP46840-03 N7EKE			
DP42840-04 N7AJE				
DP42840-07 N7AS				

note: The bandwidth of the oscilloscope and probe must be at least 100 MHZ or higher to check if the clock pluse exists

Repair Flow Chart: Trouble Condition

page 4

Power LED turns OFF within 10 sec of Power ON, or LED cycles ON & OFF.



(TABLE *1.0) Main Bd.: "Power ON/OFF SW" Test Points

42" Models	46" Models	52" Models	12V on Main Bd.	Confirmation Voltage
DP42840-00 N7AL	DP46840-00 N7EK	DP52440-00 N7KF	Main K8B "pin 1"	5 V
DP42840-01 N7AM	DP46840-01 N7EEE	DP52440-01 N7KFE		
DP42840-02 N7AFF	DP46840-02 N7EGE	DP52440-02 N7KFF		
DP42840-03 N7AHE	DP46840-03 N7EKE			
DP42840-04 N7AJE				
DP42840-07 N7AS				

(TABLE *2.0) 12V Test Points

42" Models	46" Models	52" Models	12V on Main Bd.	Confirmation Voltage
DP42840-00 N7AL	DP46840-00 N7EK	DP52440-00 N7KF	Main K8B "pin 8"	12 V
DP42840-01 N7AM	DP46840-01 N7EEE	DP52440-01 N7KFE		
DP42840-02 N7AFF	DP46840-02 N7EGE	DP52440-02 N7KFF		
DP42840-03 N7AHE	DP46840-03 N7EKE			
DP42840-04 N7AJE				
DP42840-07 N7AS				

(TABLE *2.1) 15/16/24V Test Points

42" Models	46" Models	52" Models	15 / 16 / 24V on Power B	Confirmation Voltage
DP42840-00 N7AL	DP46840-00 N7EK		Power K605 "pin 1"	24 V
DP42840-01 N7AM	DP46840-03 N7EKE			
DP42840-07 N7AS				
DP42840-03 N7AHE			Power CN4 "pin 1"	24 V
DP42840-02 N7AFF	DP46840-01 N7EEE DP46840-02 N7EGE	DP52440-00 N7KF DP52440-01 N7KFE DP52440-02 N7KFF	Power CN2 "pin 12"	42" & 46" =16 V , 52=15 V

Notice



- ☐ CORRECTION
 ☒ PRODUCTION CHANGE
☐ SERVICE FLASH
 ☐ ADD INFORMATION

FILE NO.

REVISION 0

Please add this notice to the Service Manual listed below.

Category: **COLOR TELEVISION** Date: **AUGUST / 17 / 2010**
 Model: **DP42840** Effective from : Chassis No. **P42840-03**
 Destination: **U.S.A. / CANADA** REF : **No. SM780171-03**

NOTE: Match the Chassis No. on the unit's back cover with the Chassis No. in the Service Manual. **If the Service Manual Chassis No. does not match the unit's**, additional Service Literature is required. This chassis is similar to Chassis No. P42849-00. Only the **difference** Service Information is given in this manual. For detailed Service Information, refer to the **Original** Service Manual and **Notices** for Chassis No. P42849-00 used in Model DP42849 (SM780157).

SERVICING SHOULD BE PERFORMED BY ONLY TRAINED AND QUALIFIED SERVICE PERSONNEL.

1. IN THE SERVICE ADJUSTMENTS

PAGE 4 ON-SCREEN SERVICE MENU

Item No. **088 OP2 Data** should be changed from **24h** to **26h** in the table and in Note 2.

2. IN THE CHASSIS ELECTRICAL PARTS LIST MISCELLANEOUS

The reason for change.

- A : Misprint B : Quality Reliability C : Standardization
 D : Design E : Add as a possible sub F : Schematic location change
 G : Purchasing Request

Page & Section	Schematic Location		Part No.	Description	Q'ty	Interchangeability	Reason
Page 9, Chassis Electrical Parts List	C1652	Old	CEXLB1C102VDN	ELECT 1000U M 16V	1	NO	D
		New	N/A	NOT USED	0	NO	
	C1691	Old	N/A	NOT USED	0	NO	D
		New	CK1H104KLZBNG	CERAMIC 0.1U K 50V	1	NO	
	C1692	Old	N/A	NOT USED	0	NO	D
		New	CK1H102KLZBNG	CERAMIC 1000P K 50V	1	NO	
	C1700	Old	N/A	NOT USED	0	NO	D
		New	CK1H104KLZBNG	CERAMIC 0.1U K 50V	1	NO	

Page & Section	Schematic Location		Part No.	Description	Q'ty	Interchangeability	Reason
Page 9, Chassis Electrical Parts List	C1702	Old	N/A	NOT USED	0	NO	D
		New	CEXLB1C102VDN	ELECT 1000U M 16V	1	NO	
	C1704	Old	N/A	NOT USED	0	NO	D
		New	CEXLB1V471VDN	ELECT 470U M 35V	1	NO	
Page 12 Chassis Electrical Parts List	D0002	Old	N/A	NOT USED	0	NO	D
		New	DD1SS352----G	DIODE 1SS355-TE-17	1	NO	
	D1701	Old	N/A	NOT USED	0	NO	D
		New	DDSS3P3-E3--G	DIODE SS3P3-E3/84A	1	NO	
Page 12 Chassis Electrical Parts List	IC1690	Old	N/A	NOT USED	0	NO	D
		New	QXXAVD055---P	IC XC61CN4202MR	1	NO	
	IC1700	Old	N/A	NOT USED	0	NO	D
		New	QLA5774MPE--P	IC LA5774MP-DL-E	1	NO	
	L1604	Old	1LB4L26B0740G	INDUCTOR, 220 OHM	1	NO	D
		New	N/A	NOT USED	0	NO	
Page 13 Chassis Electrical Parts List	L1686	Old	RGFR000ZTAANL	MT-GLAZE 0.000 ZA 1/10W	1	NO	D
		New	N/A	NOT USED	0	NO	
	L1687	Old	RGFR000ZTAANL	MT-GLAZE 0.000 ZA 1/10W	1	NO	D
		New	N/A	NOT USED	0	NO	
	L1692	Old	RGFR000ZTAANL	MT-GLAZE 0.000 ZA 1/10W	1	NO	D
		New	N/A	NOT USED	0	NO	
	L1750	Old	RGFR000ZTAANL	MT-GLAZE 0.000 ZA 1/10W	1	NO	D
		New	N/A	NOT USED	0	NO	
	L1751	Old	RGFR000ZTAANL	MT-GLAZE 0.000 ZA 1/10W	1	NO	D
		New	N/A	NOT USED	0	NO	
	L1752	Old	N/A	NOT USED	0	NO	D
		New	1AV4L2WK560MN	INDUCTOR, 56U M	1	NO	
	L1753	Old	RGFR000ZTAANL	MT-GLAZE 0.000 ZA 1/10W	1	NO	D
		New	N/A	NOT USED	0	NO	
	L1754	Old	RGFR000ZTAANL	MT-GLAZE 0.000 ZA 1/10W	1	NO	D
		New	N/A	NOT USED	0	NO	

Page & Section	Schematic Location		Part No.	Description	Q'ty	Interchangeability	Reason
Page 13, Chassis Electrical Parts List	L1755	Old	RGFR000ZTAANL	MT-GLAZE 0.000 ZA 1/10W	1	NO	D
		New	N/A	NOT USED	0	NO	
	L1756	Old	RGFR000ZTAANL	MT-GLAZE 0.000 ZA 1/10W	1	NO	D
		New	N/A	NOT USED	0	NO	
	L1757	Old	RGFR000ZTAANL	MT-GLAZE 0.000 ZA 1/10W	1	NO	D
		New	N/A	NOT USED	0	NO	
	Q1701	Old	N/A	NOT USED	0	NO	D
		New	T2SC3928A1R-P	TR 2SC3928A1S	1	NO	
	R017	Old	RGF4700JT CANL	MT-GLAZE 470 JA 1/10W	1	NO	D
		New	N/A	NOT USED	0	NO	
Page 15, Chassis Electrical Parts List	R018	Old	N/A	NOT USED	0	NO	D
		New	RGF4700JT CANL	MT-GLAZE 470 JA 1/10W	1	NO	
	R027	Old	N/A	NOT USED	0	NO	D
		New	RGFR000ZT CANL	MT-GLAZE 0.000 ZA 1/10W	1	NO	
	R1607	Old	RGFR000ZT CANL	MT-GLAZE 0.000 ZA 1/10W	1	NO	D
		New	N/A	NOT USED	0	NO	
Page 16, Chassis Electrical Parts List	R1690	Old	N/A	NOT USED	0	NO	D
		New	RGF1002JT CANL	MT-GLAZE 10K JA 1/10W	1	NO	
	R1691	Old	N/A	NOT USED	0	NO	D
		New	RGF1002JT CANL	MT-GLAZE 10K JA 1/10W	1	NO	
	R1692	Old	N/A	NOT USED	0	NO	D
		New	RGF2202JT CANL	MT-GLAZE 22K JA 1/10W	1	NO	
	R1693	Old	N/A	NOT USED	0	NO	D
		New	RGFR000ZT CANL	MT-GLAZE 0.000 ZA 1/10W	1	NO	
	R1694	Old	N/A	NOT USED	0	NO	D
		New	RGF4701JT CANL	MT-GLAZE 4.7K JA 1/10W	1	NO	
	R1700	Old	N/A	NOT USED	0	NO	D
		New	RGF2202JT CANL	MT-GLAZE 22K JA 1/10W	1	NO	
	R1701	Old	N/A	NOT USED	0	NO	D
		New	RGF47R0JT CANL	MT-GLAZE 47 JA 1/10W	1	NO	

Page & Section	Schematic Location		Part No.	Description	Q'ty	Interchangeability	Reason
Page 16, Chassis Electrical Parts List	R1702	Old	N/A	NOT USED	0	NO	D
		New	RGF3900FTCANL	MT-GLAZE 390 FA 1/10W	1	NO	
	R1703	Old	N/A	NOT USED	0	NO	D
		New	RGF8201FTCANL	MT-GLAZE 8.2K FA 1/10W	1	NO	
	R1704	Old	N/A	NOT USED	0	NO	D
		New	RGF1001FTCANL	MT-GLAZE 1K FA 1/10W	1	NO	
Page 15, Chassis Electrical Parts List	R840	Old	RGFR000ZTCANL	MT-GLAZE 0.000 ZA 1/10W	1	NO	D
		New	N/A	NOT USED	0	NO	
	R843	Old	N/A	NOT USED	0	NO	D
		New	RGF4701JTCANL	MT-GLAZE 4.7K JA 1/10W	1	NO	
Page 20, Chassis Electrical Parts List	▲ U901	Old	1AV4U20C39200	UNIT, POWER	1	NO	D
		New	1AV4U20C17401	UNIT, POWER	1	NO	

For parts or service contact:

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P.O. Box 2000
3333 Sanyo Road
Forrest City, Arkansas 72335-2000